



# FASTENERUSA<sup>®</sup>

SYSTEMS, INC.

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## RB SERVICE DEPT. WORK ORDER FORM

**MAX** Authorized Rebar Tier Repair Service Center

Date Shipped:

Please complete and submit this form with your Rebar Tier(s)

<b>Company Name</b>	<b>Phone</b>	<b>Mobile</b>
<b>Contact Person</b>	<b>Email</b>	
<b>Return Shipping Address</b>	<b>City</b>	<b>State</b> <b>Zip</b>

\* Please fill out this section completely to ensure proper return of all your equipment

**MAXIMUM 5 UNITS PER WORK ORDER FORM**

\* Feel free to describe any tool problems on the back of this form.

<b>Model:</b>	<b>RB215</b>	<b>RB217</b>	<b>RB218</b>	<b>RB395</b>	<b>RB397</b>	<b>RB398</b>	<b>RB441T</b>	<b>RB515</b>	<b>RB517</b>	<b>RB518</b>	<b>RB655</b>
<b>Unit Qty:</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Charger Qty:</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Battery Qty:</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Tool Case Qty:</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

### RUSH SERVICE REQUESTED

\*Rush fees apply \*Based on parts availability \*Contact us for Rush Service lead times \*Limit two (2) units per request

\*Rush service cannot be changed to Standard service after complete teardown of parts (see Checklist below, Step # 5)

Please do not write below this line - space reserved for RB Technicians only, Thank you

Select if you are an Authorized MAX Distributor

<b>Model</b>	<b>Model</b>	<b>Model</b>	<b>Model</b>	<b>Model</b>
<b>S/N</b>	<b>S/N</b>	<b>S/N</b>	<b>S/N</b>	<b>S/N</b>
<b>WO#</b>	<b>WO#</b>	<b>WO#</b>	<b>WO#</b>	<b>WO#</b>

### CHECKLIST:

- Notify customer upon arrival and project service lead time
  - 360° visual inspection
  - Battery life inspection (limit 2 batteries per unit)
  - Preliminary tie test
  - Complete teardown of all parts
  - Visual inspection of all internal parts
  - Review updates according to MAX USA Service Bulletins
  - Retrieve tool history through circuit board test
  - Complete internal electronic diagnostic
  - Provide service estimate, await customer approval
- |            |                       |                           |
|------------|-----------------------|---------------------------|
| <b>WO#</b> | <b>Date:</b> _____    | <b>Time:</b> _____        |
|            | <b>*Amount:</b> _____ | <b>Approved by:</b> _____ |

Battery Life Report	
1	%
2	%
3	%
4	%
5	%
6	%
7	%
8	%
9	%
10	%

\*99.00 Diagnostic Fee per tool + Return Shipping applied to declined repairs (waived upon approval of service)

- 100% internal and external parts cleaning
- Replace worn and/or damaged parts, install updates if applicable
- Re-grease with new factory approved grease
- Re-assemble and restore to MAX factory settings
- Tie testing (minimum 30-40 ties)
- Notify customer upon completion, arrange shipping

<b>WO#</b>	<b>*Amount</b>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

RB Technician: \_\_\_\_\_

Thank you for choosing FastenerUSA to service your MAX Rebar Tier

We appreciate your feedback. Please leave us a testimonial at www.fastenerusa.com regarding our service! Thank you.