



**FASTENERUSA**  
SYSTEMS, INC.  
www.fastenerusa.com

961 N. Emerald Ave, Ste F • Modesto, CA 95351  
(877) 593.2723 • (209) 522.4951 • Fax (209) 522.4943

\*updated February 14, 2017

**RB SERVICE DEPT. WORK ORDER FORM**

**MAX** Authorized Rebar Tier Repair Service Center

Date Shipped:  

Please complete and submit this form with your Rebar Tier(s)

<b>Company Name</b>	<b>Phone</b>	<b>Fax</b>
<b>Contact Person</b>	<b>Email</b>	
<b>Return Shipping Address</b>	<b>City</b>	<b>State</b> <b>Zip</b>

\* Please fill out this section completely to ensure proper return of all your equipment

**MAXIMUM 5 UNITS PER WORK ORDER FORM**

\* Feel free to describe any tool problems on the back of this form.

<b>Model:</b>	<b>RB215</b>	<b>RB217</b>	<b>RB218</b>	<b>RB395</b>	<b>RB397</b>	<b>RB398</b>	<b>RB515</b>	<b>RB517</b>	<b>RB518</b>	<b>RB655</b>
<b>Unit Qty:</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Charger Qty:</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Battery Qty:</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Tool Case Qty:</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**RUSH SERVICE REQUESTED**  
 \*Based on parts availability. Contact us for Rush Service lead times.  
 \*Limit two (2) units per Rush Service request

*\*Please select which applies to you*

MAX Distributor       Re-Seller

Contractor/User       Rental Yard

(Please do not write below this line - space reserved for RB Technicians only, Thank you)

Model	Model	Model	Model	Model
S/N	S/N	S/N	S/N	S/N
WO#	WO#	WO#	WO#	WO#

<b>CHECKLIST:</b>	1 Notify customer upon arrival and project service lead time 2 360° visual inspection 3 Battery life inspection (limit 2 batteries per unit) 4 Preliminary tie test 5 Complete teardown of all parts 6 Visual inspection of all internal parts 7 Review updates according to MAX USA Service Bulletins 8 Retrieve tool history through circuit board test 9 Complete internal electronic diagnostic 10 Provide service estimate, await customer approval	<table border="1" style="width: 100%; height: 100%; border-collapse: collapse;"> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> </table>											
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WO#	Date: _____	Time: _____											
	*Amount: _____	Approved by: _____											

Battery Life Report	
1)	%
2)	%
3)	%
4)	%
5)	%
6)	%
7)	%
8)	%
9)	%
10)	%

\*99.00 Diagnostic Fee per tool + Return Shipping applied to declined repairs (waived upon approval of service)

11 100% internal and external parts cleaning 12 Replace worn and/or damaged parts, install updates if applicable 13 Re-grease with new factory approved grease 14 Re-assemble and restore to MAX factory settings 15 Tie testing (minimum 30-40 ties) 16 Notify customer upon completion, arrange shipping	<table border="1" style="width: 100%; height: 100%; border-collapse: collapse;"> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td></tr> </table>							<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 50%;">WO#</th> <th style="width: 50%;">*Amount</th> </tr> <tr><td style="height: 20px;"> </td><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td><td style="height: 20px;"> </td></tr> <tr><td style="height: 20px;"> </td><td style="height: 20px;"> </td></tr> </table>	WO#	*Amount										
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Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

RB Technician: \_\_\_\_\_

Thank you for choosing FastenerUSA to service your MAX Rebar Tier  
 We appreciate your feedback. Please leave us a testimonial at www.fastenerusa.com regarding our service! Thank you.