



# FASTENERUSA<sup>®</sup>

SYSTEMS, INC.

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## RB SERVICE DEPT. WORK ORDER FORM

**MAX** Authorized Rebar Tier Repair Service Center

Date Shipped:  

Please complete and submit this form with your Rebar Tier(s)

Company Name Phone Fax

Contact Person Email

Return Shipping Address City State Zip

\* Please fill out this section completely to ensure proper return of all your contents.

**MAXIMUM 5 UNITS PER WORK ORDER FORM**

\* Feel free to describe any tool problems on the back of this form.

Model:	RB213	RB215	RB392	RB395	RB397	RB515	RB650	RB650A	RB655
Unit Qty:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Charger Qty:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Battery Qty:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Tool Case Qty:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

### RUSH SERVICE REQUESTED

\*Completion within 1 business day after receipt of unit(s) Rush Service based upon available parts stock.  
\*Limit two (2) units per Rush Service request

(Please do not write below this line - space reserved for RB Technicians only, Thank you)

Model	Model	Model	Model	Model
S/N	S/N	S/N	S/N	S/N
WO#	WO#	WO#	WO#	WO#

#### CHECKLIST:

- 1 Notify customer upon arrival \_\_\_\_\_
  - 2 360° visual inspection \_\_\_\_\_
  - 3 Battery life inspection \_\_\_\_\_
  - 4 Preliminary tie test \_\_\_\_\_
  - 5 Complete teardown of all parts \_\_\_\_\_
  - 6 Visual inspection all internal parts \_\_\_\_\_
  - 7 Retrieve tool history through circuit board test (excludes RB213/392) \_\_\_\_\_
  - 8 Complete internal electronic diagnostic \_\_\_\_\_
  - 9 Provide service estimate, await customer approval \_\_\_\_\_
- |     |                |                    |
|-----|----------------|--------------------|
| WO# | Date: _____    | Time: _____        |
|     | *Amount: _____ | Approved by: _____ |

Batt. Model	Charge Held
1)	%
2)	%
3)	%
4)	%
5)	%
6)	%
7)	%
8)	%
9)	%
10)	%

*\*\$9.00 Diagnostic Fee per tool + Return Shipping applied to declined repairs (waived upon approval of service)*

- 10 Replace worn and/or damaged parts \_\_\_\_\_
- 11 100% internal parts cleaning \_\_\_\_\_
- 12 Re-grease with new factory approved grease \_\_\_\_\_
- 13 Re-assemble and restore original factory settings \_\_\_\_\_
- 14 100% external parts cleaning \_\_\_\_\_
- 15 Tie testing (minimum 30-40 ties) \_\_\_\_\_
- 16 Notify customer upon completion, arrange shipping \_\_\_\_\_

WO#	*Amount

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

RB Technician: \_\_\_\_\_

Thank you for choosing FastenerUSA to service your MAX Rebar Tier

We appreciate your feedback. Please leave us a testimonial at [www.fastenerusa.com](http://www.fastenerusa.com) regarding our service! Thank you.